LATE CHECK-IN PROCEDURE

Please call us the day before to let us know you will be arriving after hours: 808-331-2802

When you arrive at the Kona Reef, please proceed directly to the after-hours courtesy phone located in front of the Raintree/La Tour office.

The phone will automatically dial the late check in service.

They will give you your room number and keyless lock code. There will be property maps next to the phone.

You will be able to complete your check in with us the following morning. The office opens at 9:00 am.

An after-hours emergency phone number and security phone number will be posted on the office door as well as on your welcome packet and welcome letter in the room.

Please refer to the map below for the location of the after-hours phone.

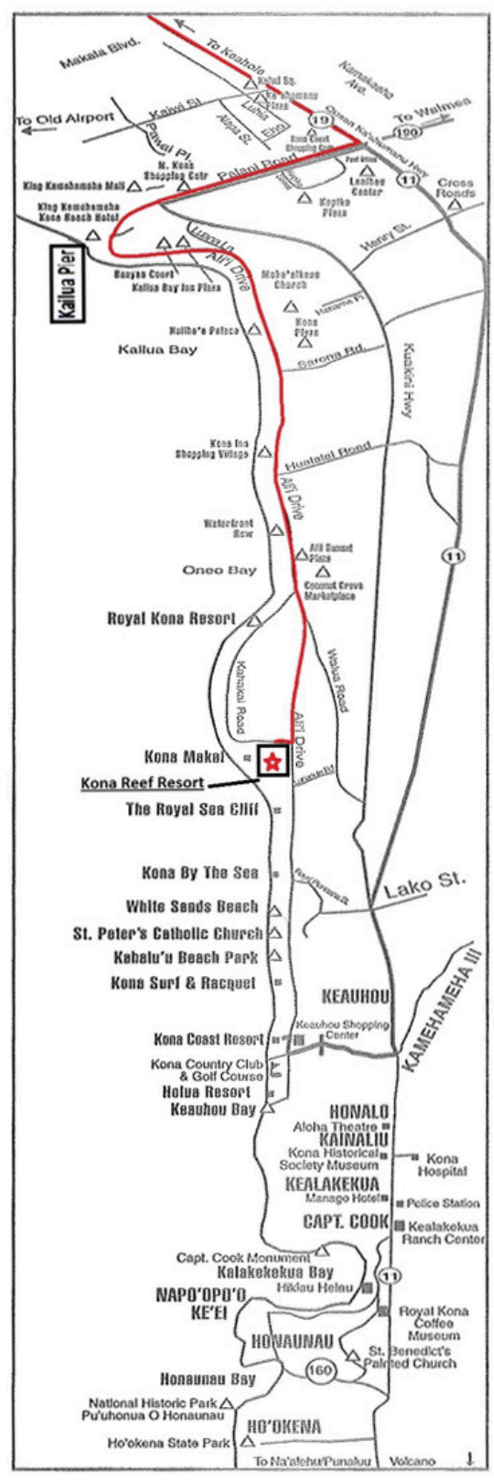
From Kona Airport, proceed south on Highway 19 (Queen Ka'ahumanu Highway).

Turn right onto Palani Road. Continue onto Ali'i Drive. Go south on Ali'i Drive 1 mile.

Turn right onto Kahakai Road. Take the first left into the Parking lot.

Park in any stall, then proceed to the front of the office and pick up the after-hours courtesy phone for instructions.

Please call 1-808-331-2802 for further assistance.



Raintree Vacation Club at the Kona Reef Resort
75-5888 Alii Drive, Kona, HI 96740
Check in Time 4:00 pm / Check out Time 10:00 am
Office Hours 9:00 am to 5:00 pm
Phone (808) 331-2802